



## RETAIL ASSOCIATE

**Do you love interacting with guests and making sure they have a wonderful shopping experience? Do you want to work in a beautiful setting with great people?**

Mountain Lake Outfitters and Kellerman's Gift Shops provide guests with a unique shopping experience. Outfitters is a great starting point for guests to begin their outdoor adventures. They stop to book any recreational activities such as Treetops Adventures Courses, Bubble Ball, and Archery Tag. The Outfitters Gift Shop sells snacks, drinks, trail maps, souvenirs, and branded apparel. The Kellerman's Gift Shop, a new addition to the property, sells official Dirty Dancing merchandise and Salt Pond Living merchandise.

The Retail Associate will perform various selling/guest activities, such as greeting guests, handling merchandise, providing information, assistance and direction to guests.

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Mountain Lake Lodge is looking for an energetic and reliable Retail Associate with a friendly personality and a passion for serving guests. The Retail Associate will assist in both our Outfitters and Kellermans Gift Shops.



# HOUSEKEEPER

**Do you like to work independently? Do you have an attention to detail? Do you like the satisfaction from things being done right?**

**Mountain Lake Lodge is a historic, rustic, iconic resort located in Southwest Virginia surrounded by beautiful scenic views and 22-miles of hiking trails. We offer our guests a place to unwind and relax in a fun, family friendly environment with great food and drinks!**

**We are looking for experienced housekeepers to ensure guests have a clean and comfortable place to rest while on vacation.**

## **Responsibilities**

- Perform cleaning duties such as vacuuming, dusting, cleaning bathrooms, and making beds.
- Ensures housekeeping departmental standards are followed.
- Follows departmental policies and procedures.
- Follows all safety and sanitation policies

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We are looking for experienced housekeepers to ensure guests have a clean and comfortable place to rest while on vacation.



# COOK

**Mountain Lake Lodge is seeking experienced kitchen workers (prep cooks, line cooks, cold side and desserts). Do you have experience working in a commercial kitchen? We want to meet you and talk with you about growth potential at Mountain Lake Lodge! Excellent pay! Come work in the most beautiful place in SW Virginia! Send your resume for immediate consideration!**

## **Responsibilities**

- Set up and stocking stations with all necessary supplies
- Prepare food for service (e.g. chopping vegetables, butchering meat, or preparing sauces)
- Cook menu items in cooperation with the rest of the kitchen staff
- Answer, report and follow chef's instructions
- Clean up station and take care of leftover food
- Stock inventory appropriately
- Ensure that food comes out simultaneously, in high quality and in a timely fashion
- Comply with nutrition and sanitation regulations and safety standards
- Maintain a positive and professional approach with coworkers and customers

## **Skills**

- Proven cooking experience, including experience as a line chef, restaurant cook or prep cook
- Excellent understanding of various cooking methods, ingredients, equipment, and procedures
- Accuracy and speed in executing assigned tasks
- Familiar with industry's best practices

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# BARTENDER

**Mountain Lake Lodge is seeking experienced Bartender. GREAT PAY! Come work in a beautiful place with a great team and wonderful guests!! Resort is located about 20 minutes from the Virginia Tech campus. Must be dependable, great with guests, and have previous bartender experience. Must have evening availability.**

## **Responsibilities**

- Prepare alcohol or non-alcohol beverages
- Interact with customers and take orders
- Assess customers' needs and preferences and make recommendations
- Mix ingredients to prepare signature cocktails
- Comply with all food and beverage regulations

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We are looking for an experienced bartender to ensure guests have a comfortable and enjoyable time while on vacation.



# RESTAURANT SUPERVISOR

**Harvest Restaurant at Mountain Lake Lodge is looking for a skilled Restaurant Supervisor who will oversee the daily operations of our restaurant. Candidate must have prior supervisory dining experience, a friendly disposition, be a great communicator, and organized!**

Duties will include, guest service training, taking guest reservations, and dining room floor supervision during service. Guest service is #1 priority! This position will report to the Food & Beverage Manager. Hours will vary. Weekend availability is a MUST! For immediate consideration please forward resume. If you are looking to make a difference, be on a great team, and work in a beautiful environment - don't hesitate to forward your resume! We look forward to meeting you! Mountain Lake Lodge is a drug free workplace.

## **Qualifications**

- Demonstrated supervising experience in a restaurant setting
- Proficiency in food service management and restaurant operations
- Strong knowledge of POS systems, especially Aloha and Micros
- Excellent customer service skills
- Ability to lead and manage a team effectively
- Previous experience in kitchen management and food preparation
- Familiarity with inventory control and ordering processes
- Prior experience in hospitality management is a plus

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Harvest Restaurant at Mountain Lake Lodge is looking for a skilled Restaurant Supervisor who will oversee the daily operations of our restaurant. This position is a key leadership position on our Food/Beverage Management Team!



# SERVER

**We are looking for experienced servers for the Harvest Restaurant. The Harvest Restaurant is an upscale farm-to-table dining with an extraordinary wine list. Mountain Lake Lodge is located about 20 minutes outside of Blacksburg. Must have a great attitude and reliable transportation.**

## **Responsibilities**

- Prepare tables and dining room for meals
- Present restaurant menus and help customers select food/beverages
- Answer questions or make recommendations for complementary products
- Collaborate with other restaurant servers and kitchen/bar staff

## **Skills**

- Proven restaurant serving or waitering experience
- Patience and customer-oriented approach
- Excellent people skills with a friendly attitude
- Responsible and trustworthy

Why choose Mountain Lake? Not only is Mountain Lake a beautiful place to work, but we also offer a variety of benefits to our employees. We offer a fun and friendly work environment. Here are just a few of the amazing benefits our employees enjoy:

- Free recreation for you and a guest to all activities based on availability.
- Recruiting bonuses for current employees
- Weekly Pay
- Discounts on retail and lodging
- Free telehealth for you and your family (doctor visits via phone/zoom call)
- Flexible Schedules
- Free shift meal for all food and beverage employees

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# BANQUET CAPTAIN

**We are seeking a highly organized and experienced Banquet Captain to join our leadership team as a full-time, year-round with benefits. As a Banquet Captain, you will be responsible for overseeing all aspects of banquet operations, including team management, event management, food service management, and customer service. The ideal candidate will have strong leadership skills and a background in special event production and hospitality management.**

## **Responsibilities**

- Supervise and coordinate banquet staff during events
- Ensure that all banquet operations run smoothly and efficiently
- Oversee food set up and presentation
- Manage cash handling procedures
- Ensure exceptional customer service is provided to all guests
- Collaborate with the culinary team to ensure quality standards are met
- Train and develop banquet staff members
- Maintain inventory of banquet supplies and equipment
- Handle any guest concerns or complaints in a professional manner

## **Skills**

- Strong team management skills
- Proficient in special event and food service management
- Experience with cash handling procedures
- Excellent supervisory skills
- Knowledge of culinary techniques and food preparation
- Hospitality management experience preferred
- Exceptional customer service skills
- Familiarity with hotel banquet operations

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If you are a detail-oriented individual with a passion for providing exceptional service, we would love to hear from you. Join our team as a Banquet Captain and contribute to creating memorable experiences for our guests.